



Message from the Mayor *Councillor Lisa Lake*

We need better infrastructure such as improved local roads and footpaths, upgraded parks, playgrounds and sportsgrounds, bigger libraries, new community rooms, modernised swimming facilities and enhanced town centres.

And we need more targeted services – for our children, young people, families, disabled and seniors.

In its first term, the Council developed key strategies and plans for these priorities. It is now my job, and the job of my fellow Councillors, to ensure that these strategies and plans are implemented.

Council recently placed its four year Delivery Program and our Operational Plan for the 2022-23 year on public exhibition.

Feedback received from the public exhibition of these documents will be considered by Council in the coming weeks, before we finalise and adopt the budget for next year.

Apart from a sizeable program to improve infrastructure and services, the plan also supports strategic local sectors such as small business for jobs growth, arts and culture for multicultural activities, and the natural environment for its protection and replenishment.

I'm excited about this plan and seeing these projects and programs come to life to deliver very tangible improvements for our community.

What I know as a local Councillor is that the people of Cumberland care deeply about our local area and have a great deal of knowledge and experience to share.

I'm really looking forward to working further with you over the coming months to advance our interests.

See you around,
Mayor Lisa Lake

Welcome to our first edition of Community News for this new Term of Cumberland Council. If you don't know me already, I'm Lisa Lake, the new Mayor and it's my great pleasure to introduce myself and the Winter edition of this newsletter to you.

On the night of my election as Mayor, I said that I was committed to leading a Council of substance that was outwardly focussed and that delivered on the ground for our rapidly expanding population.

We are a great community – generous, caring, resilient and smart. But we also face many challenges.

Sign up your 2022-born child to Dolly Parton's Imagination Library

Parents are encouraged to sign up their newborn children, born in Cumberland this year to Dolly Parton's Imagination Library.

This free book-gifting program is devoted to inspire the love of reading by sending a free brand new, age-appropriate book in the mail each month to every registered child, until they turn five.

The early literacy intervention program is a joint initiative between Cumberland City Council, Western Sydney Local Health District and United Way Australia, designed to help develop better educational outcomes for children.

Cumberland Mayor Lisa Lake said, "Early childhood literacy is critical for brain and language development. With the early childhood census data showing children in Cumberland City are lagging below the state average when it comes to literacy and communication skills, this would be a practical approach to better equip young children and provide them with the resources to advance their literacy skills."

Parents are also being encouraged to register their child into the program through the online parent portal <https://imaginationlibrary.com/au>, or at their nearest **Cumberland City Library**.



Clr Steve Christou Granville Ward



Clr Christou has previously served as Mayor of Cumberland City Council and has worked for a federal member of parliament for close to 10 years.

He has a wealth of knowledge in policy, logistics, and vast experience with most federal, state, and council matters. Having a strong connection with local sporting clubs, he regularly liaises with key stakeholders to provide desired outcomes for residents and its organisations.

☎ 0419 651 187 | ✉ Steve.Christou@cumberland.nsw.gov.au

Clr Greg Cummings Greystanes Ward



Clr Cummings has previously served as Mayor and Councillor for the Greystanes ward on the former Holroyd City Council. He was elected as the first Mayor of Cumberland since inception in 2017.

Clr Cummings has been instrumental in the initiation of the Workplace Tragedy Memorial, the Asbestos Awareness Campaign, and Reconciliation Day. He strives to represent his constituents and is passionate about local issues.

☎ 0417 612 717 | ✉ Greg.Cummings@cumberland.nsw.gov.au

Clr Ola Hamed Granville Ward



Clr Hamed is a long-term Cumberland resident, who is proudly raising her two children with her husband in Merrylands. She has been involved in many community organisations, assisting families and their children.

Clr Hamed has a passion for social justice and equality and as a local resident, knows what is needed for the Cumberland area. Ola is committed to working with the community to make a difference.

☎ 0405 070 007 | ✉ Ola.Hamed@cumberland.nsw.gov.au

Clr Eddy Sarkis Greystanes Ward



Clr Sarkis is a proud father of 4 and a Greystanes resident for over 40 years. As a Councillor on the former Holroyd City Council and now Cumberland City Council, Eddy has been serving his local community for over 18 years.

Eddy is a local business operator who specialises in property and vocational training. Eddy is a keen advocate for the community in all local matters, no matter how small, simple or complex they may be.

☎ 0425 348 000 | ✉ Eddy.Sarkis@cumberland.nsw.gov.au

Clr Joseph Rahme Granville Ward



Clr Rahme holds a bachelor's degree in commerce majoring in accounting and finance from the University of NSW. He is currently a Certified Practising Accountant, member of the Australian Institute of Company Directors and JP.

Clr Rahme is a lifelong resident of Granville which he is passionate about. He continues to raise his young family in Granville and is committed to making the Granville Ward a better place for families and residents.

☎ 0418 995 471 | ✉ Joseph.Rahme@cumberland.nsw.gov.au

Clr Kun Huang Deputy Mayor Regents Park Ward



Clr Huang comes from a public policy and administration background. He is a long-term resident of Auburn and is passionate about the environment, local planning, youth, and culturally and linguistically diverse community engagement.

Clr Huang continues to be a strong advocate for greater community empowerment, accountability, and transparency at all levels of the Council decision-making process.

☎ 0418 911 774 | ✉ Kun.Huang@cumberland.nsw.gov.au

Clr Diane Colman Greystanes Ward



Dr Diane Colman, a lecturer at Western Sydney University, is passionate about ensuring equality for all Cumberland residents. Diane has lived locally all her life, raised her two daughters here and understands our area. Councillor Colman is a strong and influential voice for building a fair and thriving local community.

☎ 0400 279 200 | ✉ Diane.Colman@cumberland.nsw.gov.au

Clr Sabrin Farooqui Regents Park Ward



Dr. Sabrin Farooqui is a passionate advocate for human rights, social justice and cultural diversity. She has worked for private and public sectors, in higher education, research and policy. Her aim is to deliver appropriate policies that will improve the lives of local communities by representing their views and needs to the government.

☎ 0400 322 999 | ✉ Sabrin.Farooqui@cumberland.nsw.gov.au

Councillors

Clr Helen Hughes Regents Park Ward



Clr Hughes is a life-long resident of Lidcombe. Helen has been an active member volunteering in the community across a range of organisations/groups, commencing from her teenage years. She has a passionate interest in our local community.

Professionally, Helen is currently a Corporate Governance Officer and has a history in Local Government, Education and Board Secretariat roles.

☎ 0400 264 534 | ✉ Helen.Hughes@cumberland.nsw.gov.au

Clr Suman Saha Wentworthville Ward



Clr Suman Saha has been a part of the Cumberland community since 2005. Elected to Council in 2017, he strives to create a diverse, inclusive, and active community.

He has a degree in Accounting and is passionate about Council's financial sustainability, road safety, parks and playground upgrades as well as safeguarding community assets. He likes to ensure local families grow up in a safe, supportive and caring community.

☎ 0419 546 950 | ✉ Suman.Saha@cumberland.nsw.gov.au

Clr Glenn Elmore South Granville Ward



Clr Elmore is a long-term resident of Cumberland stemming from four generations of his family having also lived in the area. He was educated at a local school and the University of Sydney.

Clr Elmore is passionate about Cumberland and improving the quality of life by consulting with residents on decision making to improve the safety, wellbeing, and local infrastructure in Cumberland and providing employment opportunities and support for seniors.

☎ 0418 459 527 | ✉ Glenn.Elmore@cumberland.nsw.gov.au

Clr Lisa Lake Mayor - Wentworthville Ward



Clr Lake has been a Cumberland Councillor since inception in 2017 and previously served as a Councillor on the former Holroyd City Council. She holds bachelor degrees in Law and Economics, has practised as a solicitor, mainly in Parramatta and has lived in Wentworthville for over 30 years.

Clr Lake supports policies and plans which foster social inclusion, equality of opportunity, sustainable development, affordable housing, local business development and job creation.

☎ 0418 669 681 | ✉ Lisa.Lake@cumberland.nsw.gov.au

Clr Paul Garrard South Granville Ward



Clr Garrard lives locally and was educated at Benedict College, Auburn. After serving as Lord Mayor of Parramatta, he was elected to the newly formed Council of Cumberland and was re-elected in 2021.

Clr Garrard has a keen focus on promoting the resident character of local neighbourhoods.

☎ 0414 504 504 | ✉ Paul.Garrard@cumberland.nsw.gov.au

Clr Michael Zaiter Wentworthville Ward



Clr Zaiter is a chartered accountant with local government audit experience. He has a degree in taxation and a Master of Commerce.

Clr Zaiter served as a Councillor on Holroyd City Council and has been a Councillor on Cumberland City Council since 2017. He is passionate about ensuring that families and ratepayers receive value for money and the services that they deserve.

☎ 0418 432 797 | ✉ Michael.Zaiter@cumberland.nsw.gov.au

Clr Mohamad Hussein South Granville Ward



Clr Hussein lives locally in Cumberland and serves as a first-time Councillor in Cumberland City Council.

Mohamad is passionate about issues affecting his constituents and the Cumberland local area and is committed to helping make it the best place to live, work and visit.

☎ 0400 281 726 | ✉ Mohamad.Hussein@cumberland.nsw.gov.au



www.cumberland.nsw.gov.au/clrs

All information is correct at the time of print.

Winners of Cumberland's Local Citizen of the Year and Community Pride Awards

Two remarkable residents and an organisation have been recognised for their hard work and dedication to serving their community, as part of Cumberland City Council's Local Citizen of the Year and Community Pride Awards.

The awards acknowledge the contributions of individuals and organisations that make an outstanding impact on the community. This year's winners include Nargis Karimi who won the Local Young Citizen of the Year, Ismail Shah Jafari who won in two categories, the

Community Pride Award and the Local Citizen of the Year Award, and Good360, an organisation awarded The Community Pride Award.

Mayor Lisa Lake congratulated the winners on their efforts.

"These awards allow us to recognise the achievements of remarkable individuals and groups in our local community. It's such a pleasure to see members of our community selflessly devoting their time and energy to making Cumberland a great place to live," said Mayor Lisa Lake.

The Mayor also recognised others who contributed to the awards.

"Congratulations to our finalists, winners and to everyone that took the time to make a nomination," said Mayor Lisa Lake.

The awards were a part of Council's Australia Day celebrations program held earlier this year, in conjunction with a special Australia Day Citizenship Ceremony.



Community Pride Award and Local Citizen of the Year - Ismail Shah Jafari

Ismail Shah Jafari has been dedicated to helping new migrants and refugees settle into the community. He frequently volunteers his time cooking and cleaning at the Australian Afghan Hassanian Youth Association centre.



Local Young Citizen of the Year - Nargis Karimi

Nargis Karimi has been recognised for her hard work in helping residents who have been impacted by COVID-19 directly or had lost work by providing support and relief through a food package delivery program.



Community Pride Award - Susan Wallis and Tom Sawkins from Good360

Good360 is small not-for-profit organisation of 25 people, located in Smithfield, who have been critical in supporting schools throughout the pandemic by providing free PPE, cleaning supplies and other essentials.

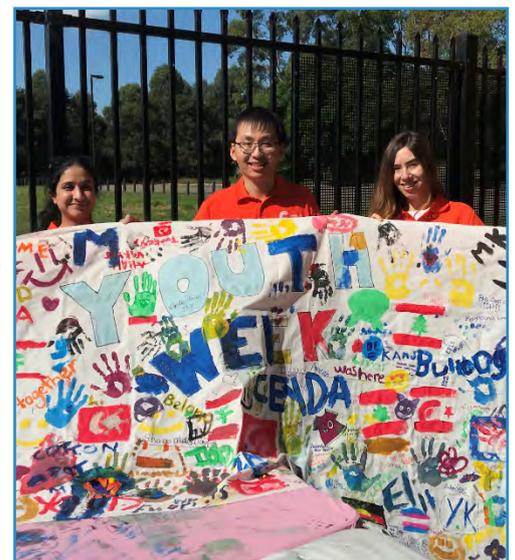
Youth Week

Hundreds of young people in Cumberland gathered to mark Youth Week celebrations. The annual week allows children and teenagers aged between 12 - 24 the opportunity to freely express their views and share ideas while celebrating their roles in our community. This year, Council hosted two standout events, the World Traditional Games and Westarz Nite.

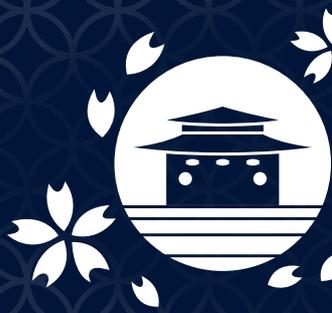
Mayor Lisa Lake said, "Youth Week is a great opportunity for our young people to get involved in our community. I'm

so glad and proud that Council can support events of this nature that help nurture youth development and growth by allowing young people to express themselves in a safe and supported environment. It was great to see our youth actively participating in these events and having fun while making their voices heard to influence change."

Council would like to acknowledge and give a special thanks to all young people who helped make the week so special.



To check out upcoming activities for young people, visit www.cumberland.nsw.gov.au/youth-activities



SYDNEY CHERRY BLOSSOM FESTIVAL

Auburn Botanic Gardens



Taste



Explore



Discover

One of Australia's most photographed, natural and Instagrammable cultural events, the Sydney Cherry Blossom Festival is making a comeback to Auburn Botanic Gardens this August.

Held over nine days, the event pays homage to Japan's traditions, music, pop culture and food all while capturing the hearts of thousands as the Cherry Blossoms burst into colour across the grounds.

The festival promises to bring back crowd favourites including; the 'Cherry Trail', the Japanese fusion food village and Izakaya Bar, the iconic Hello Kitty and loads more.

To stay tuned for more details, visit www.cherryblossomfestival.sydney

SAVE THE DATE

20 to 28 August 2022
9am - 5pm

Auburn Botanic Gardens,
Cnr Chisholm Rd & Chiswick Rd,
Auburn

www.cherryblossomfestival.sydney

Senior's Festival

Senior residents in Cumberland City celebrated a vibrant and jam-packed program at this year's Senior's Festival.

The annual festival has been hailed a success, hitting the ground running, treating our seniors to a host of activities and events including an adventurous bus trip to the Central Coast, fitness workshops, talent shows, morning teas, health and technology webinars and more.

The theme this year for the NSW Senior's Festival was 'Reconnect', with the program designed to highlight the important roles seniors play in our society by providing opportunities for seniors to re-connect and become more actively involved in the community.

After an eventful two weeks, our senior community in Cumberland City are now gearing up for a busy and lively program next year.

To view all services available to Cumberland seniors, call **8757 9000** or visit www.cumberland.nsw.gov.au/seniors-support

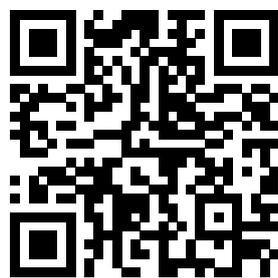




IMPORTANT REMINDER: COVID-19 Vaccination and Boosters

Let's continue to work together to protect ourselves, our families and the wider community against COVID-19 by getting vaccinated against the virus. COVID-19 vaccines and booster shots are free to residents and are available at most medical clinics and vaccination hubs located within the Cumberland Local Government Area.

As always, speak to your doctor in relation to vaccinations. For more information on where to book your vaccine, visit Council's website www.cumberland.nsw.gov.au/covid19 This information is also available in Arabic, Dari, Mandarin, Urdu, Nepali and Turkish. Simply scan the QR Code with your smart phone to access.



Book your next vaccination at The Granville Centre

Jump the queue and get vaccinated at the Granville Centre Western Sydney Local Health District (WSLHD) vaccination clinic. The walk-in clinic, which is being operated by WSLHD, is prioritising vaccines for Cumberland residents. COVID-19 vaccinations and boosters are free to anyone aged 5 years and above.

Bookings are strongly encouraged, but walk-ins are also welcome. To make a booking for a COVID-19 vaccine, or for more information contact **NSW Health on 1800 571 155**.



VACCINATION CLINIC

WHEN:

Fridays - 11am to 5pm
Saturdays/Sundays - 9am to 3pm

WHERE:

The Granville Centre,
1 Memorial Dr, Granville

WHAT:

First, second or booster
COVID-19 vaccinations available

WHO:

Anyone aged 5yrs +

WHAT TO BRING:

Photo ID and
Medicare card if you have one.



Image supplied by Western Sydney Local Health District

Merrylands Civic Square Updates

The Merrylands Civic Square is on its way to be transformed into a new space for the community, fitted out with large native trees, public art, furniture and amenities including bike racks, water fountains, smart bins, smart light poles, tables and benches.

The new space will provide a unique gathering place for cultural gatherings and events, as well as social activities, given its ideal location and proximity to local retail outlets and businesses.

The redevelopment of the site will see the remodelling of the existing carpark and old arcade turned into a vibrant new multifunctional recreation space for locals and visitors.

Cumberland Mayor Lisa Lake welcomed the proposed project, adding it will provide a boost to Merrylands' night life and economy.

"The new Civic Square will provide an opportunity to bring diverse cultures together and provide the community with a unique and interesting place for family and friends to come together and foster a feeling of pride and appeal. Not only will it be a great place to enjoy and take part in community life, it will also support the local economy and assist in developing the night life," said Mayor Lisa Lake.

The Civic Square, which has secured \$5.5 million state funding from the NSW Public Spaces Legacy Program, is part of the broader infrastructure upgrades in the Merrylands Town Centre and includes road and drainage improvements and an enhancement of the public domain and public car parking.



This project is proudly funded by the NSW Government through its NSW Public Spaces Legacy Program and in association with Cumberland City Council.



To watch the 3D video impression of the proposed concept plan and for more information scan the QR Code.



Ramadan Street Food Festival 2022 all wrapped up

Thousands flocked to Auburn for the Ramadan Street Food Festival on 23 April. After a two-year hiatus, the festival was hailed a success attracting visitors from all across Sydney and within the Cumberland community as crowds gathered to celebrate Ramadan.

The event featured a huge line up of over 15 street food stalls which provided a delectable range of cuisines, serving up an array of traditional and exotic foods including; African fusion food, pizza, Turkish kofte rolls, falafel and kebabs, vegan Egyptian street food, souvlaki wraps and more.

There was also a community tent where guests were able to mingle, take photos and engage with local Councillors. A group of talented musicians entertained crowds with the Nasheed and the Rahma Mosque Guildford drummers also kept the atmosphere lively with their traditional music.

Mayor Lisa Lake said the event was a wonderful opportunity for Council to

support the cultural diversity of our community and share in the spirit of Ramadan.

"Council is very proud to have hosted this vibrant family-friendly community event that saw hundreds unite to share in the Ramadan spirit of peace and kindness."

"Ramadan is an important time of year for our community, I thank all that were involved in making this event a success."

This festival was proudly funded by the NSW Government's The Festival Of Place Open Streets program.



Arabic

في هذه الإصدار من الرسالة الإخبارية، يدعوك مجلس مدينة كمبرلاند لمقابلة أعضاء المجلس البلدي لعام 2022. لقد تم تكريم اثنين من المواطنين البارزين وإحدى المؤسسات لعملهم الجاد وتفانيهم في خدمة المجتمع، وذلك ضمن جوائز "المواطن المحلي لهذا العام" وجوائز "فخر المجتمع". يمكنك مشاهدة مقطع الفيديو ثلاثي الأبعاد لمفهوم التصميم المقترحة لتشبيبات Merrylands Civic Square المستقبلية. تذكير لتدوين تاريخ وملاحظات في رزنامتك لمهرجان Sydney Cherry Blossom السنوي في أغسطس/آب. بالإضافة إلى ذلك، احتفل بعض أعضاء المجتمع الكبار والصغار بتتبعهم في مهرجان كبار السن السنوي وأنشطة أسبوع الشباب. يدعوك المجلس حاليًا أفراد المجتمع لإبداء رغبتهم للمشاركة في إحدى لجاننا العديدة الحالية أو الجديدة. كما نحتك على مواكبة أحدث الأخبار حول التطعيمات ضد كوفيد-19- والجرعات المعززة المتاحة لك ولعائلتك من خلال عيادات التطعيم في كمبرلاند.

Dari

در این نسخه از خبرنامه، شورای شهر کامبرلند از شما دعوت می کند تا با اعضای شورای شهر تان برای سال 2022 ملاقات کنید. دو نفر از ساکنان برجسته و یک سازمان بخاطر تلاش و فداکاری شان برای جامعه در جوایز شهروند سال محلی و جوایز افتخار جامعه در سال جاری مورد تقدیر قرار گرفته اند. به تصویر سه بعدی مفهوم و طرح های پیشنهادی برای ساخت و ساز آینده Merrylands Civic Square نگاهی بکنید. یک یادآوری برای یادداشت تاریخ و علامت گذاری جنتری برای فستیوال سالانه شکوفه های گیلاس سیدنی در ماه آگست. علاوه بر آن، بعضی از اعضای سالمندتر و جوانتر جامعه تنوع و گوناگونی شان را در فستیوال سالانه سالمندان و فعالیت های هفته جوانان جشن گرفتند. شورا در حال حاضر به دنبال ابراز علاقه جامعه در مورد اشتراک در یکی از چندین کمیته موجود یا نوی ما می باشد، و بالاخره اینکه شما تشویق می شوید که از آخرین اخبار در مورد وقایع سازی کووید-19- و پیچکاری های تقویت کننده (بوستر) که برای شما و خانواده تان از طریق کلینیک های وقایع سازی در کامبرلند موجود است مطلع شوید.

Simplified Chinese

在本期通讯附加版中，Cumberland市议会诚邀您与2022年任期的议员们见面。有两位杰出居民和一个组织因全心全意为社区辛勤工作，在今年的“年度当地居民和社区自豪奖”（Local Citizen of the Year and Community Pride Awards）评选活动中获得表彰。欢迎观看即将建造的Merrylands市民广场（Civic Square）的3D概念和设计方案视频。请记得在日历上标出一年一度的8月悉尼樱花节日期并前往观赏。另外，我们社区的一些长者和年轻人在年度长者节和青年周的活动，庆祝了他们的多元化群体和丰富多彩的生活。市议会目前正在征求社区成员加入我们几个原有或新成立的委员会的意向。最后，我们敦促您及时了解Cumberland疫苗接种诊所为您和您的家人提供的有关COVID-19疫苗接种和加强剂的最新消息。

Tamil

இந்தச் செய்திமடலின் உடனணைப்பில், கம்பலாந்து நகர சபை 2022 ஆம் ஆண்டிற்கான உங்களுடைய நகரசபை உறுப்பினர்களைச் சந்திக்க உங்களை அழைக்கின்றது. இரண்டு குறிப்பிடத்தக்க குடியிருப்பாளர்கள் மற்றும் ஒரு அமைப்பு அவர்களின் கடின உழைப்பு மற்றும் சமூகத்திற்கான அர்ப்பணிப்புக்காக இந்த ஆண்டின் உள்ளூர் குடிமகன் மற்றும் சமூகப் பெருமை விருதுகளில் அங்கீகரிக்கப்பட்டுள்ளது. Merrylands Civic Square இன் வரவிருக்கும் கட்டடத்திற்கு முன்வைக்கப்பட்ட கருத்துரு மற்றும் வடிவமைப்புகளின் 3D காணொளியின் தோற்றத்தைப் பாருங்கள். ஆகஸ்ட் மாதம் நடைபெறும் எங்களின் ஆண்டுதோறும் நிகழ்கிற சிட்னி செர்ரி ப்ளாசம் திருவிழாவிற்கான தேதியைக் காத்து ஒதுக்கீடு செய்து, நாட்காட்டியில் குறிக்க ஒரு நினைவூட்டல். மேலும், எங்கள் சமூகத்தில் உள்ள மூத்த மற்றும் இளைய உறுப்பினர்கள் சிலர் வருடாந்த முதியோர் விழா மற்றும் இளைஞர் வார நடவடிக்கைகளில் தங்கள் பன்முகத்தன்மையைக் கொண்டாடனர். சபை தற்போது எங்களின் பல பயன்பாட்டில் இருக்கிற அல்லது புதிய குழுக்கள் ஒன்றில் பங்கேற்க சமூகத்தின் ஆர்வத்தைத் தெரிவிக்குமாறு கோருகிறது, அத்துடன் இறுதியாக, கம்பலாந்தில் உள்ள தடுப்பூசி சிகிச்சையகங்கள் மூலம் உங்களுக்கும் உங்கள் குடும்பத்தினருக்கும் கிடைக்கும் கோவிட்-19 தடுப்பூசிகள் மற்றும் உயரூட்ட (பூஸ்டர்) மருந்துகள் பற்றிய சமீபத்திய செய்திகளைத் தொடர்ந்து தெரிந்துகொள்ளுமாறு ஊக்குவிக்கப்படுகிறீர்கள்.

Turkish

Bültenin bu ekinde, Cumberland Kent Belediyesi sizi 2022 yılı belediye meclisi üyelerinizle buluşmaya davet ediyor. Bu yılki Yıllık Yerel Vatandaş ve Toplum Kıvanç Ödülleri'nde iki değerli toplum üyesi ve bir kuruluş, çalışkanlıkları ve topluma olan bağlılıkları nedeniyle takdir edildi. Merrylands Civic Square'in yaklaşan inşası için önerilen kavram ve tasarımların 3D video gösterimine bir göz atın. Ağustos ayında yıllık Sydney Kiraz Çiçeği Festivalimiz için tarihi kaydetmek ve takvimleri işaretlemek için bir hatırlatma. Ayrıca, toplumun yaşlı ve genç üyelerinden bazıları, yıllık Yaşlılar Festivali ve Gençlik Haftası etkinliklerinde kültürel çeşitliliklerini kutladı. Belediye şu anda mevcut veya yeni komitelerimizden birine katılmak için toplumdaki ilgi beyanları istemektedir ve son olarak, Cumberland'daki aşı klinikleri aracılığıyla size ve ailenize sunulan COVID-19 aşılı ve güçlendirici aşılardan en son gelişmelerden haberdar olmanız teşvik edilmektedir.

☎ 8757 9000 - Monday to Friday from 8am to 4.30pm

✉ council@cumberland.nsw.gov.au

🌐 www.cumberland.nsw.gov.au

📍 Cumberland City Council Sydney

📍 16 Memorial Avenue,

PO Box 42, Merrylands NSW 2160.

If you require an interpreter, contact the free Translating and Interpreting Service (TIS) on 131 450.