

Community & Culture

Cumberland Council's Community & Culture Unit is responsible for:

- Social research and planning
- Place activation, community centres and public art
- Youth programs and school engagement
- Community development and capacity building
- Community sector development initiatives
- Aged and disability services
- Community programs
- Community events (50+ events delivered across Cumberland per annum)
- Arts and cultural activities
- Business engagement

Our role within Council is to:

To make Cumberland a stronger, more inclusive, accessible and connected community through undertaking research and planning, building relationships and providing responsive and high quality programs, services and facilities to meet local needs.

Our unit is made up of three core teams:

- 1. Community Development & Planning
- 2. Aged & Disability Services
- 3. Culture & Activation

Community Development & Planning

Social Research & Planning

Social research (analysis of demographic data and other information sources to identify key social issues and community needs, interests and strengths, online tools: community profile, forecast, atlas, economy.id)

Strategy development and evaluation (developing, monitoring and evaluating of strategic plans including Crime Prevention Plan, Community Facilities Strategy, Positive Ageing Plan, etc)

Community Safety & Crime Prevention (liaising with police, residents and businesses about crime and community safety issues, undertaking safety audits, coordinating Council's relocatable CCTV program, supporting domestic violence prevention and more)

Who to contact:

Social Research and Planning Coordinator (Sarah Braund) Ph: 8757 9779

Capacity Building

Community Grants (administers grants programs and grant support program for local not for profit organisations and individuals – administers \$1.86m through Council Grants and ClubGRANTS Scheme).

Grant writing support (assists with development of grant applications and provides tailored advice).

Cumberland Grants Bulletin a monthly e newsletter with grant opportunities for local organisations.

Volunteering Program (for individual residents who want to contribute to their community, build and share skills and make social connections through a wide range of volunteering opportunities)

Employment Research and Job Search Initiatives

Support for local community organisations training, networking forums, joint planning, guest speakers

Regents Park Community Hub (shared office and meeting space for community organisations)

Who to contact:

Community Capacity-Building Coordinator (Adama Kamara) Ph: 8757 9802

Aboriginal & Torres Strait Islander Peoples, Cultures and Histories

Education programs which build understanding and respect for Aboriginal and Torres Strat Islander peoples, cultures, places, history and languages in the Cumberland Local Government Area.

Convenes Council's Aboriginal and Torres Strait Islander Consultative Committee

Responsible for the implementation of the *Reconciliation Action Plan* for Cumberland

Manages key events around days of significance (NAIDOC Week, Sorry Day, and Reconciliation Day).

For any enquiries or advice relating to local Aboriginal culture and history, cultural protocols, Welcome to Country requests,

Who to contact:

Aboriginal Education and Programs Officer (Joanne Buckskin) Ph: 8757 9833 E: joanne.buckskin@cumberland.nsw.gov.au

Civic Education Program (introducing residents and students to Council services and understanding the role and responsibilities of local government)

School Programs (Compiling annual program of workshops, events, incursions/excursions for local schools from across Council).

Refugee Camp in My Neighbourhood (building awareness about the journey and experiences of local residents who have arrived in Australia as refugees/people seeking asylum)

Flavours of Auburn (cultural tourism program showing diverse local cuisines through food tours and cooking classes)

Who to contact:

Community Participation Coordinator (VACANT)

Ph: 8757 9000

Youth Participation & Programs

Youth Strategy (whole of community plan to make Cumberland the best place for young people in NSW. Focuses on *employment*, *education*, *health and wellbeing*, *community connection and safety*)

Youth Programs (free programs delivered from Youth Centres in Guildford and Granville including drop-in, sport, music, food and creative arts)

School Holiday Programs (free activities for local young people aged 12-18 years)

Youth Week and Youth Participation (events for, and celebrating, youth organised by local young people)

School Engagement

Who to contact:

Youth Participation & Programs Coordinator (Maia Giordano) Ph: 8757 9333

Aged & Disability Services

Social Inclusion

Provides services that **keep seniors and people** with a disability active, healthy and connected to their community. Services include:

- Group programs at Centres guest speakers, gentle exercises, entertainers etc.
- Yarn Up for Aboriginal & Torres Strait
 Islander customers over 50
- CALD Specific Groups Filipino, Maltese, Spanish
- Social Outings day trips, lunch groups, male only
- Over 55's Lifelong Learning Programs
- Access Loop Bus (6 days a week)
- 1:1 Services Shopping Assistance Services, Home Visits, Support to attend appointments

Also manages:

- Hire of Guildford Community/Youth Centre
- Hire of Community Bus and trailer

Who to contact:

Social Inclusion Coordinator (Teneille Bush) Ph: 8757 9397

Nutrition Services

Provides nutritionally balanced, delicious **meals to** seniors and people with disability.

- More Than Just A Meal Health & Wellbeing Check
- Home delivered meals cooked on site, fresh daily
- Provide basic nutrition advice, what is suitable, alternate and suitable options, texture modified
- Supported Meals customers living at home with dementia
- Seniors group/events catering

Who to contact:

Nutrition Services Coordinator (Carlie Broadbent) Ph: 8757 9354

Seniors Units for Independent Living

Council has 76 self-care units for seniors to provide affordable and accessible accommodation for those who need it. The units offered are studio (sole

occupant) and one bedroom units (maximum of two residents). Eligibility criteria apply.

Disability Inclusion Action Plan (whole of Council plan to remove daily barriers for people with disability by addressing attitudes, practices and structures)

Who to contact:

Access & Inclusion Officer (Nadine El Hassan)
Ph: 8757 9577

Lifestyle & Leisure Links

Provides social support for people 18 to 65 years of age with a disability, as well as respite opportunities for parents and carers.

- Group Activities
- Weeknight & Weekend Outings
- Respite for Carers
- Transport Available

Outings with the group mainly occur on weeknights and weekends and. Reliable and affordable transport is available on all programed events.

Who to contact:

Disability Services Officer (Paul Spiteri) Ph: 8757 9797

Service Development

Provides:

- Information and referral
- Intake and goal planning
- Promotion and marketing
- Volunteer recruitment, training & support
- Events
- Community engagement/awareness
- Small funding applications
- Networking and partnership development

Who to contact:

Service Development Coordinator (Jaqueline Andres)

Ph: 8757 9387

Stay Informed:

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- E-Groups (such as):
 - Cumberland Community Sector Info-share
 - Community Care Forum
 - Cumberland Youth Interagency
- Grant Bulletin (monthly)
- Council E-News (fortnightly)
- Council Facebook/Twitter

Culture & Activation

Community Centres and Programs

- 4 staffed Community Centres (Auburn, Granville, Berala, Guildford)
- Development of 'one-stop shop' community centre model of management
- Lifelong Learning Program (program of affordable local activities every term)

Who to contact:

Community Centre and Programs Coordinator (Gavin Ross)

Ph: 8757 9784

Place Liaison Officers

- A ward focused role that works across all Council departments and the community to resolve issues or improve outcomes for the community
- Act as a connector either connecting community stakeholders with each other to encourage collaboration or connecting community to Council resources/services.

Who to contact:

Place Liaison Officers (Rowa Omari – Granville/South Granville Wards) 8757 9533 or Anita Ceravolo (Wentworthville Ward) 8757 9681

Events

- Cumberland Events Strategy
- Delivery of 50 major and local events across Cumberland (Cumberland Events Calendar)

Who to contact:

Senior Events Coordinator (Amanda Moran) Ph: 8757 9785 or 8757 9782

Arts

- Peacock Gallery @ Auburn Botanic Gardens
- Arts Studio for local groups to use, artists in residency and workshops
- Regular art exhibitions
- Regular programs, including free Creative Connections all ages workshops, Makers Circle

for local artists and craftspeople, Cumberland Artists Network

- Cumberland Arts and Photography Awards
- School tours and activities
- Development of a Cultural Plan
- Public Art and placemaking programs

Who to contact:

Manager Culture and Activation (Michael Brown) Ph: 8757 9780

Business Engagement

- Face to face relationships with small to medium local business in town centres
- Improves communication and connections between local businesses and Council
- Provides resources, workshops and networking opportunities to help local businesses grow
- Develops place-based approaches to support and promote small businesses and local town centres

Who to contact:

Business Engagement Coordinator (Natalie Yu) Ph: 0437 134 919

Useful Tools/Resources:

- Community Snapshot / demographic profiles
- Id Profile, Atlas, Forecast and Economy (online tools using Census 2016 data)
- Grants Bulletin (funding opportunities)
- Aboriginal Welcome to Country contacts
- Community Services Directory (LINCS)
- Cumberland Interagency Calendar 2018
- Council Schools Program 2018
- Council Services and Programs Publication



How to engage with us:

- Sector Networking Forums
- Interagencies and Working Groups
- Training for local workers
- Grants Support Program
- Engagement programs and implementation of Strategic Plans through partnerships and collaboration