



CUMBERLAND  
CITY COUNCIL

# Homeless People in Public Spaces Contact Card

## EMERGENCY SERVICES

**Police** 000

Use for: Immediate threats to safety, violent behaviour, or if someone is in immediate danger.

**Police Assistance Line** 131 444

Use for: Non-urgent issues, such as disturbances or suspicious behaviour not involving immediate danger.

**Paramedics (Ambulance)** 000

Use for: Medical emergencies if someone requires urgent medical attention.



**NSW Police Community Portal**

Use for: Reporting a non-urgent crime (theft, intentional damage, fraud etc.) via an online portal.



## LOCAL COUNCIL

### **Cumberland City Council Contact** 8757 9000

Use for: Reporting public space maintenance issues, or if you need information on local services.

### **Council After-Hours Service** 8757 9000

Use for: Non-urgent issues needing council attention outside of regular business hours.

**E** [community@cumberland.nsw.gov.au](mailto:community@cumberland.nsw.gov.au)

**W** [www.cumberland.nsw.gov.au](http://www.cumberland.nsw.gov.au)

## SUPPORT SERVICES & RESOURCES

### **Homelessness Support** [www.askizzy.org.au](http://www.askizzy.org.au)

Use for: Referrals and support for individuals experiencing homelessness. They can assist with connecting individuals to appropriate services.

### **Crisis Accommodation** 1800 152 152

Use for: Immediate housing assistance for individuals in crisis or needing urgent accommodation. Link2home is the statewide homelessness information and referral telephone service. It is available 24 hours a day, 7 days a week, every day of the year.

## IMPORTANT NOTES

### **Document Behaviour**

Keep a record of incidents with date, time, and description for better follow-up and support.

### **Respect and Compassion**

Homelessness is a complex issue with no single solution. Approach situations with empathy and respect.