

Homeless People in Public Spaces Contact Card

EMERGENCY SERVICES

Police **000**

Use for: Immediate threats to safety, violent behaviour, or if someone is in immediate danger.

Police Assistance Line **131 444**

Use for: Non-urgent issues, such as disturbances or suspicious behaviour not involving immediate danger.

Paramedics (Ambulance) **000**

Use for: Medical emergencies if someone requires urgent medical attention.



NSW Police Community Portal

Use for: Reporting a non-urgent crime (theft, intentional damage, fraud etc.) via an online portal.

LOCAL COUNCIL

Cumberland City Council Contact 8757 9000

Use for: Reporting public space maintenance issues, or if you need information on local services.

Council After-Hours Service 8757 9000

Use for: Non-urgent issues needing council attention outside of regular business hours.

E community@cumberland.nsw.gov.au

W www.cumberland.nsw.gov.au

SUPPORT SERVICES & RESOURCES

Homelessness Support www.askizzy.org.au

Use for: Referrals and support for individuals experiencing homelessness. They can assist with connecting individuals to appropriate services.

Crisis Accommodation 1800 152 152

Use for: Immediate housing assistance for individuals in crisis or needing urgent accommodation. Link2home is the statewide homelessness information and referral telephone service. It is available 24 hours a day, 7 days a week, every day of the year.

IMPORTANT NOTES

Document Behaviour

Keep a record of incidents with date, time, and description for better follow-up and support.

Respect and Compassion

Homelessness is a complex issue with no single solution. Approach situations with empathy and respect.