

Use Our New App and Win an iPad Promotion

Terms and Conditions

General Terms

- (1) All information on how to participate in the 'Use Our New App and Win an iPad Promotion' (**Promotion**) forms part of these terms and conditions (**T&Cs**) of participation.
- (2) By participating in the Promotion, you agree to and accept these T&Cs.
- (3) This Promotion is run by Cumberland City Council (ABN 22 798 563 329) (**Promoter**) across all of its library branches:
 - (a) Auburn Library
 - (b) Granville Library & Toy Library
 - (c) Greystanes Library
 - (d) Guildford Library
 - (e) Lidcombe Library & Toy Library
 - (f) Merrylands Library
 - (g) Regents Park Library
 - (h) Wentworthville Library & Toy Library
- (4) The Promoter is not responsible for any incorrect or inaccurate information or for any technical issues, including but not limited to systems, networks, surveys, websites, or equipment, which may result in an error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, theft or destruction, or unauthorised access to or alteration of entries.
- (5) The Promoter may suspend, cancel, or vary the Promotion at any time. The Promoter will not be responsible for any loss incurred by participants in relation to such suspension, cancellation, or variation.
- (6) To the extent permitted by law, the Promoter will not be liable for any injury, damage, expenses, or loss whatsoever (whether direct, indirect, consequential, or inconsequential) to persons or property arising from participation in the Promotion or acceptance or use of the Prize.
- (7) By participating in the Promotion, the participant releases the Promoter from, and indemnifies the Promoter against, all liability, loss, damage, or injury arising from or in connection with the Promotion or the Prize.

How to Participate

- (1) Download and sign in to the new *Cumberland Libraries App* from the Google Play or Apple Store during Tuesday 1st September to Monday 30th November 2026 (inclusive) (**Promotional Period**).
- (2) Log into your account with your membership number and password.
- (3) Once you are logged in, your membership number will be automatically entered into the draw.

Eligibility

- (1) You must have a library membership participate in the Promotion.
- (2) Employees of the Promoter and their immediate family members are not eligible to participate in the Promotion.

Prizes

- (1) The Prize consists of one (1) an iPad 11inch 128G Wi-Fi RRP \$749.
- (2) The Prize is not transferable and cannot be exchanged for cash.

winner

- (1) A winner will be selected at random by the App provider, Solus (<https://www.sol.us>).
- (2) Solus will randomly draw a membership number and notify the Promoter of the winner.
- (3) Solus has access to membership numbers, only.
- (4) The winner will be notified by email or telephone by close of business on Monday 14 December 2026. Only the winner will be contacted.
- (5) The prize will be delivered to the winner's closest Cumberland Library branch for collection.
- (6) If Council does not receive a response to the email within two (2) weeks or is unable to reach the winner by telephone after five (5) attempts, an alternative membership number will be selected and become the winning entry.
- (7) Should an entrant's contact details change during the Promotional Period, it is the entrant's responsibility to notify the Promoter. A request to access or modify any information provided in an entry should be directed to the Promoter.

Privacy Protection Notice

- (1) All personal information will be handled in accordance with the Promoter's its Privacy Management Plan and the *Privacy and Personal Information Protection Act 1998* (NSW).
- (2) Personal information will not be shared with any other third parties and will not be used for marketing purposes without consent.

Governing Law

- (1) These T&Cs are governed by the laws of NSW.
- (2) Entrants submit to the non-exclusive jurisdiction of the courts of NSW.

Rights Reserved

Subject to complying with the Governing Law, the Promoter reserves the right to amend, cancel or suspend this Promotion if an event beyond the control of the Promoter corrupts or affects the administration security, fairness, integrity or proper conduct of the Promotion.