

Zero Barriers Business Excellence Awards

The **Zero Barriers Business Excellence Awards** recognise the outstanding commitment of businesses and services to remove barriers for people with disability when shopping, using services or participating in activities in their local communities. Businesses and services can self-nominate or be nominated by a customer or client using the relevant Zero Barriers Nomination form below, or by visiting the Zero Barriers website.

AWARD DIVISIONS

NSW business or service winner will be chosen for each of these categories:

- **Social Access and Inclusion Awards**

- Inclusive Service Provision

- This award recognises businesses/services that are providing consciously inclusive service to make customers/clients with a disability feel welcome. Examples include speaking directly to the person with a disability, communicating with respect and patience, providing disability awareness training for staff.*

- Creative adjustments

- This award recognises businesses/services that have made adjustments to enhance accessibility and inclusion for customers/clients with a disability. Examples include doorbell for outdoor service, portable basins for hairdressing, provision of neck cushions at beauty salons etc.*

Physical Access and Inclusion Awards

-Inclusive physical and sensory environment

This award recognises businesses/services that have made adjustments to their physical and sensory environment to make it more disability-friendly and inclusive. Examples include wider aisles, accessible seating arrangements, 'quiet hour', fluorescent lights replaced with natural, filtered lighting etc.

-Accessible premises and amenities

This award recognises businesses/services that have made adjustments to their premises to improve access for people with disability, and/or have made available accessible bathrooms and parking. Examples include unobstructed entrances/doorways, handrails, portable ramps etc.

- **Communication and Marketing Award**

This award recognises businesses/services that have adapted their communication and marketing strategies and materials to enhance accessibility and inclusion for people with disability. Examples include clear, easy-read signage and menus, pen and paper at counter for communication, inclusive communication technologies such as accessibility plugin for website.

- **Inclusive Employer Award**

This award recognises businesses/services that have employed people with a disability and adopted fair and accessible practices to create a safe and inclusive work environment. Examples include Job Access training undertaken by employer/staff, physical adjustments such as ergonomic furniture and fittings, installing assistive technologies etc.

- **Metro Council Award**

This award recognises an overall champion of excellence in accessible and inclusive practices by a business/service in one of the Zero Barriers metro partner council LGAs.

- **Regional Council Award**

This award recognises an overall champion of excellence in accessible and inclusive practices by a business/service in one of the Zero Barriers regional partner council LGAs.



Overall, businesses, services or organisations must:

- Demonstrate a commitment to creating an inclusive and welcoming environment for people with a disability
- Demonstrate how the business is adopting inclusive practices and improved staff attitudes that go beyond regulatory compliance
- Cannot be a NDIS provider or government run facility

ABOUT THE AWARDS

Nominations close:

5.00pm 19th May 2023

Late nominations will not be accepted.

Awards ceremony:

Tuesday 6th June at 6pm

How to submit your nomination form:

To self-nominate, please complete the nomination form online at www.zerobarriers.net.au or scan and email the form to zerobarriers@tmn.net.au or post them to:

The Multicultural Network

Zero Barriers Project Coordinator

PO Box 3164

Bankstown Central, Bankstown NSW 2200



SELF NOMINATION FORM

Name of Business: _____

Business Address: _____

Postal Address: _____

Business phone number: _____

Business website (if applicable): _____

Business email: _____

Please briefly describe what services or products you provide:

Choose the category/ categories that you would like to enter (you can choose more than one category):

- Physical Access and Inclusion
- Social Access and Inclusion
- Communication and Marketing
- Inclusive Employer



Please provide us with information and examples of why you think you should win in your nominated category. You can refer to and address the criteria. You can also include testimonials from customers with a disability or attach photos that support your nomination.

Thank you. Please submit your completed form by 5pm 19th May 2023

Completed nomination forms can be completed online via our website (www.zerobarriers.net.au) or scanned and emailed to zerobarriers@tmn.net.au or posted to:

The Multicultural Network
Zero Barriers Project Coordinator
PO Box 3164
Bankstown Central, Bankstown NSW 2200

The Awards night will be held on 6th June 2023 at The Grand Ballroom, Bankstown Sports Club, Bankstown.

Judging panel will comprise of representatives from the Zero Barriers team, The Multicultural Network, Council representative, and stakeholders with disability.

Finalists in each category will receive an invitation for the awards night. Winners will be announced on the night.

By ticking this box, you consent to The Multicultural Network sharing your contact details with our sponsors.



COMMUNITY NOMINATION FORM

Name of Business: _____

Business address: _____

Business phone number: _____

Business website or page: _____

Nominee's name: _____ Nominee's phone: _____

Nominee's email: _____

Please briefly describe what products or services you would like to nominate:

Choose the category/categories that you would like to enter (You can choose more than one category):

- Physical Access and Inclusion
- Social Access and Inclusion
- Communication and Marketing
- Inclusive Employer



Please provide us with information and examples of why you think the business or service you are nominating should win.

Thank you. Please submit your completed form by 5pm 19th May 2022.

Completed nomination forms can be completed online via our website (www.zerobarriers.net.au) or scanned and emailed to zerobarriers@tmn.net.au or posted to:

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